

## **BOOKINGS CANCELLATION POLICY**

### **Football Camps (School Holidays)**

- All football camp bookings must be pre-paid via our booking system on our website.
- No refunds will be payable by us to you if you cancel your child's place with less than one week's notice.
- If you cancel your booking at any time prior to the one-week minimum requirement, you will be eligible only for a 50% reimbursement.
- On the rare occasion if a camp booking is cancelled by The New Croft Foundation, you will be entitled to a full refund, or we can transfer your booking onto any new revised date provided.
- If your child is unable to attend a camp due to an injury or personal circumstances, reimbursement will be provided at the discretion of The New Croft Foundation staff.
- If attendance numbers within a camp fall below 75% The New Croft Foundation reserves the right to cancel or replace the camp.
- You will lose your advance booking rights if your child fails to attend a camp booked on, on more than one occasion without notice.